# Supply chain



### PROCUREMENT FUNCTION DEVELOPMENT



Target 12.4

- Establishing into long-term relationships for the supply of inventory
- long-term agreements consignment warehouses

Target — 30% purchased range

- Further development of category strategies
- Lower reject rate

### **ESG EVALUATION OF SUPPLIERS**







Targets 8,3, 12.4 and 13.2

· Maintaining an ESG evaluation coverage of

of counterparties that participated in the procurement

of procurement volume from the evaluated counterparties

- Updating the information provided by counterparties as part of the ESG survey, if more than a year has elapsed since the information was provided

### **DIGITAL TRANSFORMATION**



Target 9.1

- Process Mining development
- Introducing new robotic solutions

### **KEY PROJECTS AND HIGHLIGHTS OF 2022**

20%

procurement from SMEs

categories of work

and services

suppliers

The category strategies cover:

raw material categories

16

categories of materials and equipment

**54**%

of suppliers covered by ESG evaluation

rise in procurement from evaluated suppliers

technical audits of potential suppliers of materials and equipment were carried out



Setting up an ESG training system for suppliers

in the technical audit form

Mutual improvement agreement for services, raw materials, and inventories

suppliers (60%) were recommended

on the environmental and social

assessment criteria included

for cooperation based



Training materials are available on the Company's official website in the Procurement section

- Process Mining, an innovative method of data analysis and business process optimisation to manage procurement.
- SCOUT system to verify and monitor the integrity of suppliers.
- Further development and implementation of an automated procurement workstation.



procurement from local



















 $\Box$ 

# Strategy

PhosAgro's procurement system seeks to ensure that the Group's subsidiaries receive the required resources, materials, and services of adequate quality in full and at reasonable prices. However, there is much more to the principles and business processes underlying our procurement activities. We believe that running a supply chain in an efficient and responsible manner is the cornerstone

of the Company's sustainable development. In 2022, our procurements of goods and services reached almost RUB 214 bln. Thousands of our suppliers and contractors benefit directly from these investments, and so do their employees, who have to provide for their families. We contribute to the public budget at various levels. But what is more important is that the tools that we employ,

including our environmental and social assessment of suppliers, as well as anti-corruption mechanisms, directly promote sustainable values across the Russian business community. These values are the bedrock of our business philosophy. We work to ensure that our procurement activities have a strong positive impact on all our stakeholders.



## Management approach

The main objective of procurement is to ensure that the Company's needs for equipment, materials, and services are met in a timely manner, in full and at the best possible prices.

The Group is committed to establishing and maintaining business relationships with companies that operate in line with high ethical standards and combat corruption. Therefore, any supplier that registers on the Company's electronic bidding platform (EBP) must read and understand the above regulations.

### **Procurement activities**

The Company's procurement activities are governed by:

- · Procurement Policy;
- · Anti-Corruption Policy;
- · Code of Ethics;
- · Code of Conduct for Counterparties.

Interaction with suppliers relies on full transparency in decisionmaking, market and formula pricing, and long-term relationships.

The Company operates a convenient open system for the procurement of goods and services. Procurement procedures are competitive, and information on the needs for materials, equipment or services is published on PhosAgro's EBP. To participate in the bidding, suppliers have to sign up and read the regulations. Evaluation and selection of a supplier are set out in the Company's procedures.

The Company has an anti-fraud and anti-corruption system in place.

PhosAgro seeks to minimise the risks of doing business with suppliers that might be involved in corruption. To this end, the Company has set up a corporate hotline for suppliers and other stakeholders to report on potential irregularities.

The Company's procurement process uses the following business solutions and tools to improve its efficiency.

### Category (management:)

the development and implementation of category strategies can significantly reduce costs, increase reliability of supply and improve economic efficiency.

### IT solutions:

- an innovative method of data analysis and business process optimisation to manage procurement;
- to verify and monitor The system helps to minimise the existing risks and losses auditing standard, monitor the condition of suppliers in real time and respond to changes in a timely manner.



For information about the hotline, see the registration page of PhosAgro's electronic bidding platform

For the link to the registration form, main regulations, the EBP registration instructions and step-by-step guide, see

the Procurement section of the Company's official website.

**Robotisation** of processes

Process Mining,

 SCOUT system the integrity of suppliers. by introducing a uniform

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### Efficient structure

The past year saw significant changes to the structure of the Procurement Department aimed at both improving its overall efficiency and adapting to new economic realities.

The Procurement Department is responsible for:

- strategic sourcing of raw materials and services;
- · operational procurement;
- · project-based procurement;
- · local procurement;
- · alternative procurement (including strategic sourcing of materials and equipment procurement);
- · supply chain management;
- · planning and analysis.

In order to assess performance. increase employee engagement and motivation, the Department has established KPIs in line with the Company's business objectives to evaluate the extent to which the Department's objectives have been achieved and processes streamlined.

The performance of the Company's procurement function is subject to annual review by PhosAgro's Board of Directors.



### **Procurement management structure**

Organisational unit Key responsibilities Level

### **BOARD OF DIRECTORS LEVEL**

### **Board** of Directors

Strategy and Sustainable Development Committee

of the Board of Directors

- · Setting strategic priorities in procurement;
  - · review of the executive management's procurement reporting.

#### **COMPANY MANAGEMENT LEVEL**

**Procurement** Director (Supervisor, **Department** officer-in-charge) management of the Department

Organising the overall operation, allocation of functions, business development strategies, definition of methodologies and procedures for the uninterrupted supply of tangible assets.

### Deputy Director

Head of Division

Department Director

- Meeting the Company's needs for equipment and materials, controlled materials, and services in a timely manner, in full and at the best possible
- · Apatit's warehouse inventory management:
- day-to-day functioning of the Department;
- supervising operations of the Department's structural units, allocation of functions;
- developing a strategy for re-engineering of business processes in the Department, etc.

### OPERATIONAL LEVEL

### Operational staff of the **Procurement** Department

Heads of units and working groups

- · Managing operations of subordinate business units, selecting and deploying staff, determining the relevance of their
- · improving the skills of the subordinate staff, creating a favourable social and psychological climate in the team, fostering and maintaining corporate relations:
- organising and directly supervising the compliance of the subordinate staff with regulations;
- acting in accordance with the requirements of the management system, contributing to its improvement within their remit, etc.

### Specialists

· Meeting the Company's needs for equipment and materials, controlled materials, and services in a timely manner, in full and at the best possible prices;

professional development and upskilling.



### Challenges of 2022

Geopolitical factors had a significant impact on PhosAgro Group's supply chains in 2022. The US, EU, Japan, and a number of other countries ceased the supply of equipment. Many contracts had to be renegotiated with amendments to deadlines, prices and payment terms, logistics routes and, in many cases,

substitution of goods in signed deals. In addition, banking operations with foreign suppliers became more complicated. To respond to these challenges. PhosAgro introduced structural changes in the Procurement Department, organised alternative procurement with a shift in geographic priorities and new

supply chains in place, and took a number of steps to improve the Department's operational efficiency. The timely and successful action enabled us to adapt to the new conditions in a short space of time, restore the continuity of supply to our operations, and maintain an appropriate level of supply stability.

# Risks and opportunities

The following strategic risks affect our procurement objectives (for more information, see the Strategic Risks section):

> For more information, see the Strategic Risks section, p. 70 Corruption

Commodity risk

Sanctions risk

The Group develops corrective measures as necessary and unlocks opportunities to mitigate those risks. Below you can find more information about what we do on this front.

### **Procurement-specific risks are:**

Suppliers' failure to perform, changes in the product range or late delivery of raw materials, commodities. and equipment

Violations of ESG principles by suppliers, including breach of human rights, use of child and forced labour. non-compliance of products with environmental standards, etc.

Quality of raw materials, commodities, and equipment, dissatisfaction of the internal customer

ERFORMANC REVIEW



# Key results in 2022

Cost budget in 2022

**Breakdown of procurement costs** 

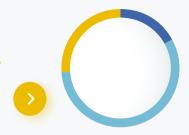
the Company's total procurement costs

accounted for 57%.

One of PhosAgro's top procurement

priorities is to cooperate with smalland medium-sized enterprises (SMEs), primarily in the regions where the Company's key assets

are located. In the existing political and economic environment, we view active development of this cooperation benefiting all parties to be even more important.



- 17% Materials and equipment
- 57% Raw materials and fuel
- 26% Work and services

The Company's procurement costs offices of the Russian Union in 2022 totalled RUB 213.9 bln, of which raw materials and fuel and the Urban Development

**GRI 204-1** 

**Share of local** procurement, %

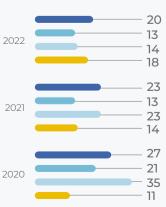
In 2022, as part of the Synergy of Growth agreement signed

in 2020 between the government of the Vologda region, Apatit, Severstal and Urban Development Agency coordinating business development in Cherepovets, we published detailed information on the Company's need for importsubstituting products on Electronic Business Cooperation, an information platform, to identify opportunities for local producers to make and supply these products.

PhosAgro also regularly participates in online and offline meetings held in the regional

of Industrialists and Entrepreneurs





- Apatit
- Balakovo branch of Apatit
- Volkhov branch of Apatit
- Kirovsk branch of Apatit

and fuel

Agency in Cherepovets, as well as at exhibitions and strategy sessions.

of procurement

costs are related

to raw materials

**Share of procurement** from other suppliers, %





### Procurement in 2022, RUB mln



### **Number of suppliers** in procurement in 2022



### Service procurement

No.	KPI	Scale			Actual
	_	Worst	Critical	Target	
1	Average number of tender participants in the reporting period	3	5	7	4
2	Tender price reduction in the reporting period, %	5	7	12	10
3	Holding tenders on time, %	90	95	100	99
4	Bidders' motivation assessment with respect to procurement quality	3.5	4.5	5	5

### **Commodity procurement**

No.	KPI		Scale		Actual
		Critical	Target	Challenge	
1	Timeliness of procurement, %	87	90	93	89
2	Reject rate at incoming control, %	5	3	2	6
3	Commodity price control index, %	1.05	1	0.95	0.93

### Raw materials procurement

No. KPI Scale			Actual		
		Critical	Target	Challenge	
1	Raw materials procurement index	1.05	1	0.95	0.79









# Supplier ESG evaluation

In 2020, based on the principles of sustainable development set forth in the Code of Conduct for Counterparties, PhosAgro developed a system to evaluate suppliers against ESG criteria relying on the Sustainable Procurement Indicators checklist. The checklist is part of an overall framework

for assessing the Company's and suppliers' performance to ensure sustainability and reliability in order to benefit our consumers. It includes questions on compliance with the principles of environmental and social responsibility guiding PhosAgro's operations. The completed checklist confirms that the Company's supplier shares these principles. An individual supplier rating is based on the checklist.

We believe that making suppliers aware of the Company's system of values will contribute to a more responsible and sustainable business culture in the long run.



To raise awareness of the existing evaluation system and of the need to complete the checklist, training materials on engaging with suppliers in sustainable development were published on the official PhosAgro website.

### Key ESG evaluation indicators

The indicators for 2022 are based on the total number of suppliers taking part in procurement and the number of rated suppliers. This methodology will apply to future periods as well.

All categories of suppliers were assessed for environmental impact. Suppliers with an environmental management system certified to comply with ISO 14001 or a similar standard accounted for 33% of evaluated producers of raw materials, fuel, energy, and commodities.

No.	Indicators	2022
1	Number of suppliers that participated in the evaluation on PhosAgro's EBP	4,574
2	Number of suppliers taking part in procurement	3,511
	Number of rated suppliers	1,888
	Share of rated suppliers, %	54
3	Total procurement, RUB bln	213.9
	Procurement from rated suppliers, RUB bln	74.8
	ESG evaluation coverage by procurement volume, %	35
4	Average supplier rating (on a 100 point scale), points	62

### **Number of suppliers** that participated in the evaluation on PhosAgro's EBP



### **Number of rated** suppliers

2022	1,888
2021	<b>— 1,046</b>

### **ESG** evaluation coverage by procurement volume, %

2022	35
2021	24

### Average supplier rating (on a 100 point scale), points

2022	<u> </u>
2021	54



Environmental assessment indicators show that 33% of suppliers have an innovative and forward-looking environmental policy and contribute to the protection of the environment.



Technical audits have not identified any counterparties failing to comply with recognised standards with regard to environmental impact.

### Supplier environmental assessment in 2022

### GRI 308-1, 308-2

No.	Indicators	2022
1	Number of rated suppliers	1,888
2	Number of rated suppliers producing raw materials, fuel, energy, and commodities	847
3	Number of rated suppliers producing raw materials, fuel, energy, and commodities that have an environmental management system certified to comply with ISO 14001 or a similar standard	276
4	Share of rated suppliers producing raw materials, fuel, energy, and commodities among counterparties that have an environmental management system certified to comply with ISO 14001 or a similar standard, %	33



of the evaluated suppliers in the key category have a certified environmental management system in place









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Some 39% of suppliers in the stated categories exhibit proactive and responsible behaviour towards occupational safety and ensure compliance with international standards set to control working conditions and mitigate occupational and industrial risks.



Technical audits have not identified any counterparties failing to comply with recognised standards with regard to environmental impact

### Supplier social assessment in 2022

### GRI 414-1, 414-2

No.	Item	Result
Numl	ber of rated suppliers	1,888
1	Number of rated suppliers in the categories "Producers of raw materials, fuel, energy, and commodities"; "Logistics services"; "Construction and installation, repairs"	1,174
	Number of rated suppliers in the above categories that have an occupational health and safety management system certified to comply with ISO 45001 (OHSAS 18001), or a similar system	452
	Share of rated suppliers in the above categories that have an occupational health and safety management system certified to comply with ISO 45001 (OHSAS 18001), or a similar system, %	39
2	Number of rated suppliers taking part in procurement that adopted a zero-tolerance policy on child labour*	1,091
	Share of rated suppliers in the above categories that adopted a zero-tolerance policy on child labour, %	58
3	Number of rated suppliers in the categories "Producers of raw materials, fuel, energy", "Commodity producers and intermediaries"; "Logistics services"; "Construction and installation, repairs"	1,524
	Number of rated suppliers in the above categories that adopted a zero-tolerance policy on discrimination	831
	Share of rated suppliers in the above categories that adopteda zero-tolerance policy on discrimination, %	55
4	Number of rated suppliers in the categories "Producers of raw materials, fuel, energy", "Commodity producers and intermediaries"; "Logistics services"; "Construction and installation, repairs"	1,524
	Number of rated suppliers in the above categories that adopted a zero-tolerance policy on forced labour	856
	Share of rated suppliers in the above categories that adopted a zero-tolerance policy on forced labour, %	56

